

Blue Cross Dental SelectHMO[™]



Dental Plans for Individuals and Families

Why You Need Dental Coverage

The first-ever Surgeon General's Report on Oral Health confirms that good oral health and your overall wellness are inseparable, calling the mouth "a mirror for general health and well-being."

Why You Need Dental Coverage

Because oral health is so vital to the quality of your life, dental coverage should be an essential part of your health and wellness at any age. It helps you:

- · Maintain good oral health throughout your life
- Enjoy the self-esteem that comes from looking your best
- · Prevent oral diseases and disorders
- · Receive quality care

Remember: Regular dental checkups and cleanings can help detect early signs of oral health problems, reducing the risk of permanent damage to your teeth and gums and preventing costly treatments later on. Also, your dentist may be the first to see signs of a health problem, helping you to keep it from becoming more serious.

Blue Cross Dental HMO coverage gives you the comprehensive, quality coverage you want from an industry-leading company you can trust. So give yourself the rewards of good dental coverage ... because your smile is a reflection of you.

Choose the Power of Blue[™]

Blue Cross Dental plans offer:

- More choices three HMO plans and a large network of dentists to choose from
- Comprehensive benefits a broad range of preventive, basic and major services
- Specialty services orthodontic and cosmetic
- Affordable monthly rates choice of payment options with low \$5 office visit fees for exams, cleanings and X-rays

Access to Savings and Resources

Take advantage of the plans' many features, including no deductibles, no annual maximums and no age limitations. Plus discounts of 10-50% on health-related products and services through the Blue Cross HealthyExtensionsSM Program.

You Have Choices

Choose any Blue Cross Dental SelectHMO by itself or in combination with your Blue Cross medical coverage. Our dental coverage is so affordable, you'll want to keep the entire family smiling.



Blue Cross Dental SelectHMO Plans

Blue Cross Dental SelectHMO Plans

Blue Cross invites you to put your best smile forward with one of our three affordable plans: Dental Saver SelectHMO, Dental SelectHMO or Dental Premier SelectHMO.

Covered Benefits and Plan Highlights

These copayments apply only to services rendered by a Participating Dentist.

Finding a plan...

Please use this side-by-side comparison chart to help find the plan that works best for you. Additional plan details are included on the following pages.

Specialty services provided by a Participating Specialty Dentist are a separate schedule in your contract.

Dental Services	Dental Saver SelectHMO copays	Dental SelectHMO copays	Dental Premier SelectHMO copays				
Office Visit	\$5	\$5	\$5				
Diagnostic Care Oral Exams X-rays	No Charge No Charge	No Charge No Charge	No Charge No Charge				
Preventive Care Prophylaxis – adult & child Topical Fluoride – child	No Charge* No Charge	No Charge* No Charge	No Charge* No Charge				
Restorative Care Filling - Permanent 1 surface amalgam	\$54	No Charge**	No Charge**				
Filling - Permanent 2 surfaces amalgam Filling - Permanent	\$64	No Charge**	No Charge**				
3 surfaces amalgam Filling – Permanent 4 or more surfaces amalgam	\$75 \$89	No Charge** No Charge**	No Charge** No Charge**				
Periodontal Care Scaling/Root Planing per quadrant	\$101	\$101	No Charge**				
Orthodontic Care Orthodontics - Child Adult Retention	\$2,870 \$3,045 \$210	\$2,870 \$3,045 \$210	\$2,870 \$3,045 \$210				
Prosthodontic Care Denture (broken tooth repair)	\$57	\$57	\$57				
Other Services Office Visit After Hours Local Anesthesia	\$56 \$14	\$56 \$14	\$56 \$14				

^{*}First two treatments in 12 consecutive months. All additional treatments within a 12-month period require copayments of \$44 for adults and \$35 for children.

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How Our Plans Work

Our Dental SelectHMO Plans offer you varying coverage to fit your needs and your budget. Services must be performed by a Blue Cross Dental SelectHMO participating dentist in order to be covered. Benefits are immediately available for most services, and you won't have to meet any deductibles.

More Benefits and Copayment Highlights

Each time you visit a participating dentist, you'll pay a low \$5 office visit fee and possibly a discounted copayment for some procedures. Once you pay the \$5 office visit fee, most preventive and diagnostic services (such as cleanings, exams and X-rays) are covered in full.

These copayments apply only to services rendered by a Participating Dentist. Specialty services provided by a Participating Specialty Dentist are included on a separate schedule in your contract.

Dental Services	Dental Saver SelectHMO copays	Dental SelectHMO copays	Dental Premier SelectHMO copays				
Cosmetic Care Resin Filling – permanent, one surface, posterior	\$75	\$75	\$75				
Labial Veneer (laminate) – chairside	\$187	\$187	\$187				
Endodontic Care Root Canal - Anterior - Bicuspid - Molar Pulpotomy	\$289 \$341 \$459 \$62	\$289 \$341 \$459 \$62	\$289 \$341 \$459 \$62				
Periodontal Care Gingivectomy – per tooth – per quadrant Osseous Surgery – per quadrant	\$72 \$194 \$520	\$72 \$194 \$520	\$72 \$194 \$520				
Oral Surgery Extraction – of erupted tooth or exposed root Impaction – soft tissue – partial bony – complete bony	\$60 \$136 \$176 \$200	\$60 \$136 \$176 \$200	No Charge* \$136 \$176 \$200				
Prosthodontic Care Crowns Complete Upper or Lower Dentures Partial Denture	\$432 \$577 \$430	\$432 \$577 \$430	\$432 \$577 \$430				

NOTE: Records, retention and certain corrective interception treatment, all of which are necessary in Orthodontic care, are excluded from coverage in many other plans, but Blue Cross Dental SelectHMO offers these services at reduced fees.

^{*} You must meet a six-month waiting period before these benefits are payable.

Coverage Information

Eligibility

You and your enrolling dependents must be permanent, legal residents of California and must select the same SelectHMO participating dentist located within 35 miles of your residence.

Eligible dependents include:

- the subscriber's lawful spouse
- any unmarried child of the subscriber or the enrolled spouse under age 19
- any unmarried child of the subscriber or the enrolled spouse ages 19 to 23, who qualifies as a dependent for federal income tax purposes
- the subscriber's or enrolled spouse's child, who
 continues to be both incapable of self-support, due
 to continuing mental retardation or physical
 handicap, and who is at least one-half dependent
 upon the subscriber or enrolled spouse for support

Eligibility, rates and billing options for the SelectHMO dental products vary for Individuals over 65. Please contact your agent or call 800-765-2585 for more information.



Finding Your Participating Dentist

To find a participating dentist near you, visit our Web site at www.bluecrossca.com and click on the "Provider Finder" link.

Participating dentists are conveniently located in the following California counties:

Alameda, Contra Costa, Los Angeles, Marin, Orange, Sacramento, San Diego, San Francisco, San Joaquin, San Luis Obispo, Santa Barbara, Santa Clara, Solano and Sonoma. Limited availability in El Dorado, Fresno, Kern, Kings, Monterey, Placer, Riverside, San Bernardino, San Mateo, Santa Cruz, Tulare and Ventura.

Waiting Periods

For Dental SelectHMO and Dental Premier SelectHMO Plans, a six-month waiting period is required for fillings. For Dental Premier SelectHMO Plan, a six-month waiting period is also required for scaling/root planing and oral surgery. More detailed information can be found in your policy.

Date Coverage Begins

The effective date of your plan is assigned by Blue Cross and will be the first of the month following approval.

Blue Cross Dental SelectHMO Plan Monthly Rates

	Saver SelectHMO	SelectHMO	Premier SelectHMO
Single	\$10.50	\$15.00	\$18.50
Two Party (Subscriber & Spouse or Subscriber & Child)	\$20.50	\$29.50	\$36.50
Family (three or more) (Subscriber, Spouse & Child or Subscriber & Children)	\$30.50	\$44.50	\$54.50

Exclusions & Limitations

Exclusions and Limitations for Dental SelectHMO Plans

- · Experimental or investigative care or therapy.
- Any condition for which benefits of any nature are recovered or found to be recoverable, whether by adjudication, settlement or otherwise, under any Workers' Compensation or occupational disease law, even if you do not claim these benefits. If there is a dispute or substantial uncertainty as to whether benefits may be recovered for those conditions pursuant to Workers' Compensation, BC Life & Health will provide the plan benefits for such conditions subject to its right of recovery and reimbursement under California Labor Code Section 4903.
- Any services for which you are entitled to receive Medicare benefits, whether or not Medicare benefits are actually paid.
- Any services provided by a local, state, county or federal government agency, including any foreign government, except when payment under the plan is expressly required by federal or state law.
- Services or supplies for which no charge is made, or for which no charge would be made if you had no insurance coverage, or services for which you are not legally obligated to pay.
- Services received before your effective date or during an inpatient stay that began before your effective date.
- · Services rendered before coverage begins or after coverage ends.
- Prescribed drugs, pre-medication or analgesia (including nitrous oxide).
- No benefits are provided for hospital or associated physician charges for any dental treatment that cannot be performed in the dentist's office because of your general health, mental, emotional, behavioral or physical limitations.
- Unless an exception is specifically authorized by Blue Cross in writing, dental services must be received from your participating dentist or participating specialty dentist.
- A dental treatment plan, which in the opinion of the participating dentist and/or Blue Cross is not dentally necessary for dental health or will not produce beneficial results.
- Conditions caused by the inadvertent release of nuclear energy when government funds are available for treatment of illness or injury arising from such release of nuclear energy.
- · Treatment of fractures or dislocations.
- Any treatment to correct a dental condition that resulted from dental services performed by a non-participating dentist while coverage is in effect and any dental services started by a nonparticipating dentist will not be the responsibility of the participating dentist or Blue Cross for completion.

- Histopathological exams and/or the removal of tumors, cysts, neoplasms and foreign bodies not covered under the medical plan.
- Teeth with questionable, guarded or poor prognosis are not covered for endodontic treatment, periodontal surgery or crown and bridge. Plan will allow for observation or extraction and prosthetic replacement.
- Services received after the benefit limit under this agreement is reached.
- Orthodontic services must be received from a participating orthodontist. In the event of loss of coverage for any reason, and at the time of loss of coverage you are still receiving orthodontic treatment, you will be responsible for the remainder of the cost for that treatment.
- Replacement of lost or stolen orthodontic appliances or repair of orthodontic appliances that were broken due to negligence.
- · Myofunctional therapy and related services.
- Surgical procedures incidental to orthodontic treatment, including but not limited to extraction of teeth solely for orthodontic reasons, exposure of impacted teeth, correction of micrognathia or macrognathia, or repair of cleft palate.
- Changes in treatment necessitated by an accident of any kind.
- Treatment related to the joint of the jaw (temporomandibular joint, TMJ) and/or hormonal imbalance.

These exclusions and limitations are an overview only. The policy contains a comprehensive list of the plan's exclusions and limitations.

You should also know...

Termination of Coverage

Your dental benefits will end if your premium is not received when it is due (subject to the grace period); you live 35 miles or more from any participating dental group or office; you do not pay copayments; you fail to meet the eligibility requirements listed previously; you become enrolled in any other Blue Cross of California/BC Life & Health Insurance Company non-group coverage; you live in a foreign country for more than six consecutive months; or you are absent from California for more than six consecutive months. Blue Cross must be notified within 30 days of all changes affecting your eligibility.

Non-Duplication of Blue Cross Benefits

If, while covered under this policy, you are covered by another Blue Cross of California/BC Life & Health Individual policy, you are entitled only to the benefits of the policy with greater benefits. The Blue Cross Companies will refund any premium received under the policy with the lesser benefits, covering the time both policies were in effect. However, any payments made by the Blue Cross Companies under the policy with the lesser benefits will be deducted from any such refund of premium.

Requirement for Binding Arbitration

If you are applying for coverage, please note that Blue Cross of California requires binding arbitration to settle any and all disputes against Blue Cross of California/ BC Life & Health Insurance Company. including claims of medical malpractice and breach of contract and benefits. This means that you are waiving your right to a jury or court trial for both medical malpractice claims, and any other disputes. California Health and Safety Code Section 1363.1 and Insurance Code Section 10123.19 require specified disclosures in this regard, including the following notice: "It is understood that any dispute as to medical malpractice, that is as to whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly, negligently or incompetently rendered, will be determined by submission to arbitration as provided by California law, and not by a lawsuit or resort to provides for judicial review of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury, and instead are accepting the use of arbitration." Both parties also agree to give up any right to pursue on a class basis any claim or controversy against the other.



How to Enroll

For new members enrolling in dental coverage only:

- Complete and sign the attached application.
 Note: The participating dentist that you choose must appear on your application. You and your dependents must select the same participating general dentist.
- · Determine your premium.
- · Choose your payment plan.
- Write a check payable to Blue Cross of California or use a credit card.
- Send the application and payment to the appropriate Blue Cross address below, or to your agent.

For new members enrolling in Blue Cross medical and dental coverage:

• See instructions on the Individual Enrollment Application.

For Blue Cross medical members who want to add dental:

- Complete and sign the attached application.
- · Determine your premium.
- · Choose your payment plan.*
- Write a check payable to Blue Cross of California or use a credit card.
- Send the application and payment** to the appropriate Blue Cross address, or to your agent.

To determine your initial premium:*

- If you want to pay your bill monthly, fill out the attached Checking Account Automatic Premium Payment Authorization or credit card authorization along with a check for one month's premium.
- If you want to pay your bill every other month (bimonthly), write a check for two months' premium.
- If you want to pay your bill every three months, write a check for three months' premium.

Send your application and payment to one of the following addresses:

Dental SelectHMO Plan enrollees <u>under</u> 65:

Blue Cross of California

P.O. Box 9051

Oxnard, CA

93031-9051

Dental SelectHMO Plan enrollees over 65:**

Blue Cross of California

P.O. Box 9063

Oxnard, CA

93031-9063

** Eligibility, rates and billing options for the Select HMO dental products vary for Individuals over 65. Please contact your agent or call 800-765-2585 for more information.

or your: Authorized Independent Agent

^{*}You must select the same payment option for your *dental* plan that you have for your *medical* plan.

^{**}Even if you pay your *medical* premium by a monthly checking account automatic premium payment, you must send the first month's *dental* premium with the application.

^{*}If you are a Blue Cross medical plan member, you must select the same payment option for your *dental* plan that you have for your *medical* plan.



Dental SelectHMO Enrollment Application

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Your authorized agent:

Marco Bravo Toll free: (888) 758-5316 www.benefithealthplans.com

This is only an overview of coverage.

A comprehensive description of coverage, benefits and limitations is contained in the Evidence of Coverage booklet. Review the Exclusions and Limitations listed in the Evidence of Coverage booklet prior to applying for coverage. For a copy, contact your agent or call Blue Cross of California at 800-333-0912.

Blue Cross of California 2000 Corporate Center Drive Newbury Park, CA 91320